## Interagency Relations in the City of Madison

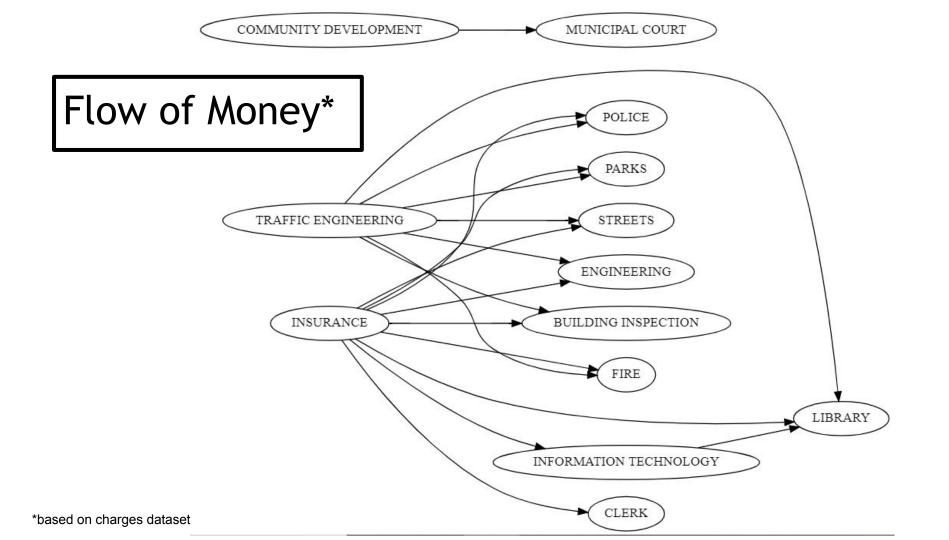
Langston Nashold, Ellen Wieland, and Zan Zhang

#### Definitions

Interdepartmental Charges: Money leaving an agency

Interdepartmental Billing: Money entering an agency

**Theory:** Charges and Billing should net to zero for all the transfers between agencies in any given year

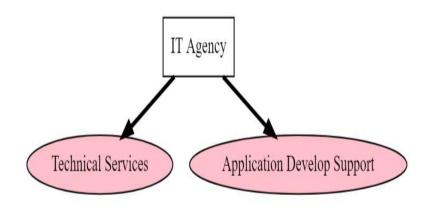


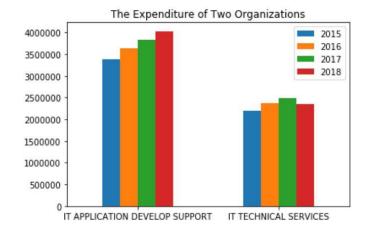
## IT Agency

- What is Information Technology (IT)
- What Areas that IT agency support for
- Initiatives
  - Free Wifi
  - Open Data
  - Privacy
  - The Metropolitan Unified Fiber Network (MUFN)

## Money Flow in IT Agency

• Are Expense in IT Service and Application Develop Support equivalent?

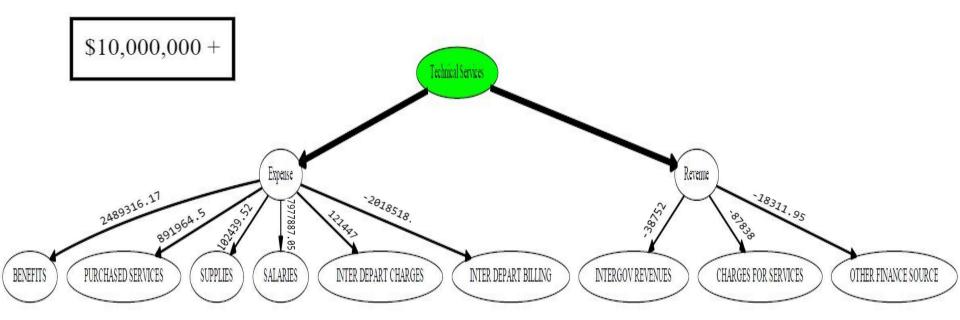




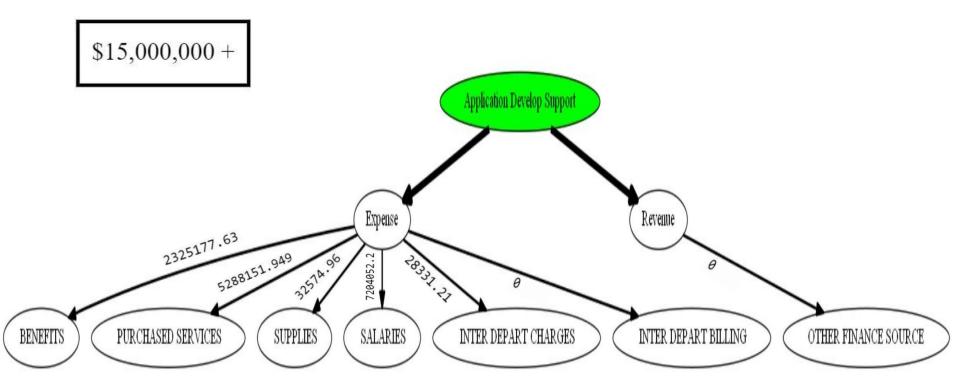
#### Question

• Are Revenue and Expenses Equivalent?

#### **Money Flow in Technical Services**



#### **Money Flow in Application Organization**



## Question

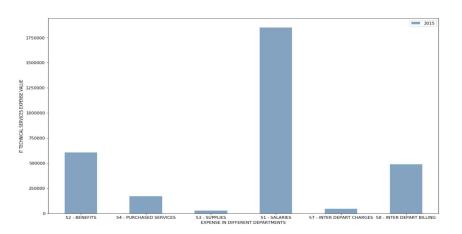
• Are Revenue and Expenses Equivalent in IT service and IT application?

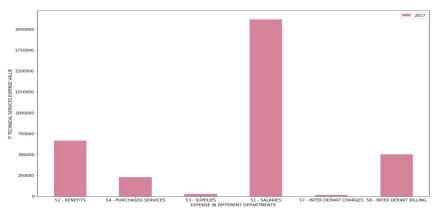
The answer is No. The Department of Commerce's National Telecommunications and Information Administration's (NTIA) awarded a \$5.1 million grant to IT agency to improve network infrastructure throughout greater Madison.

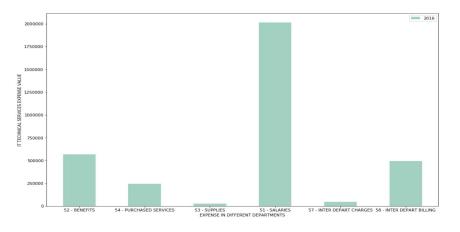
### Question - IT Service and IT Application

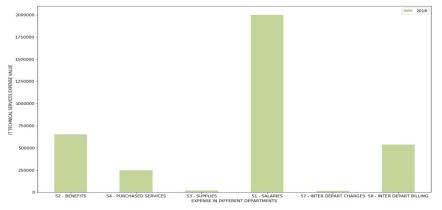
- Which department cost the most?
- Do they follow the same patterns in each year?
- Are they spending in the same areas ?

#### The Distribution Costs of Technical Services

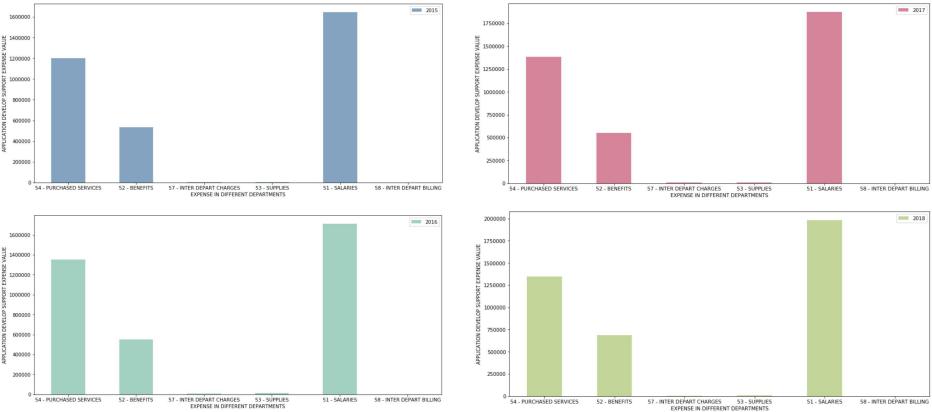




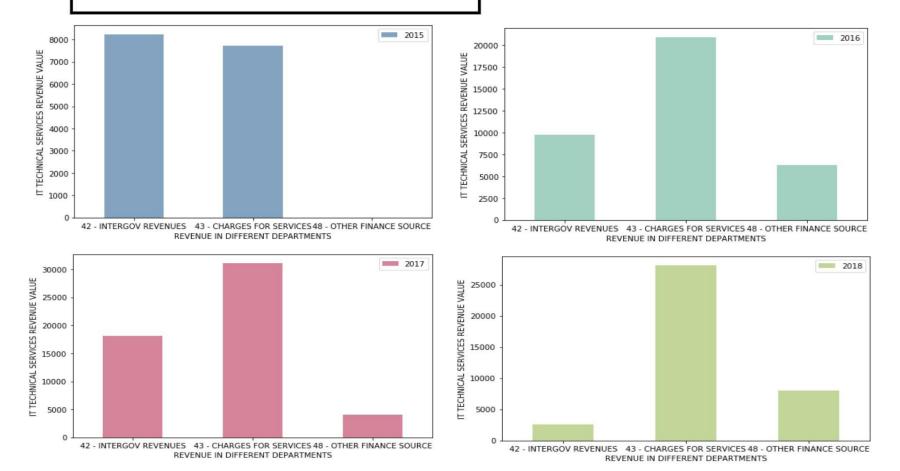




#### The Distribution Cost of Application Develop Support

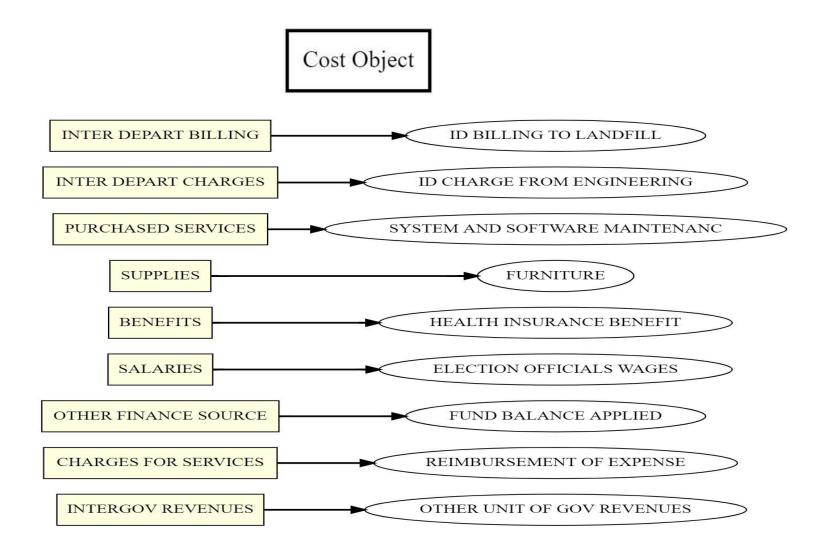


#### The Distribution Revenue of Technical Services

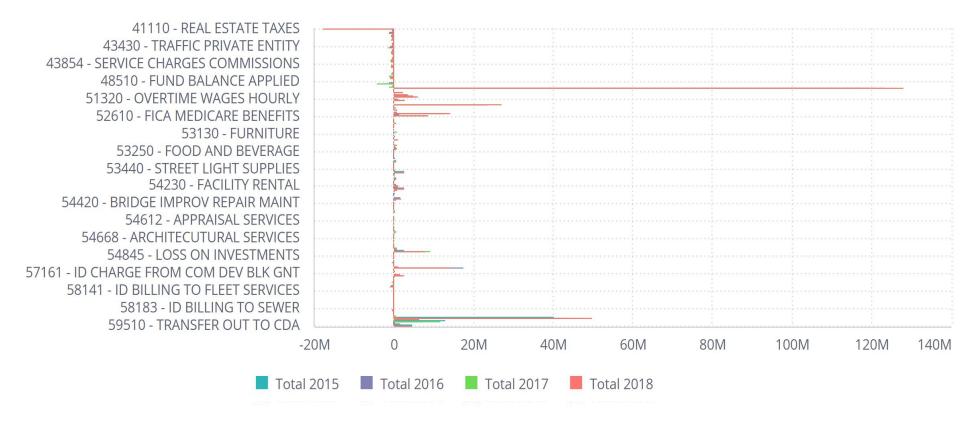


## Question

- What is the cost object for each department?
- What is the highest cost object per year?



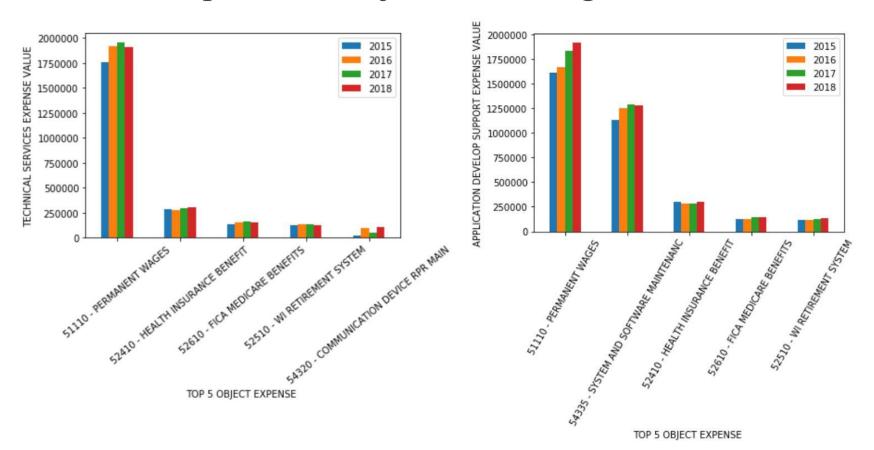
#### The Distribution of Overall Cost Fields

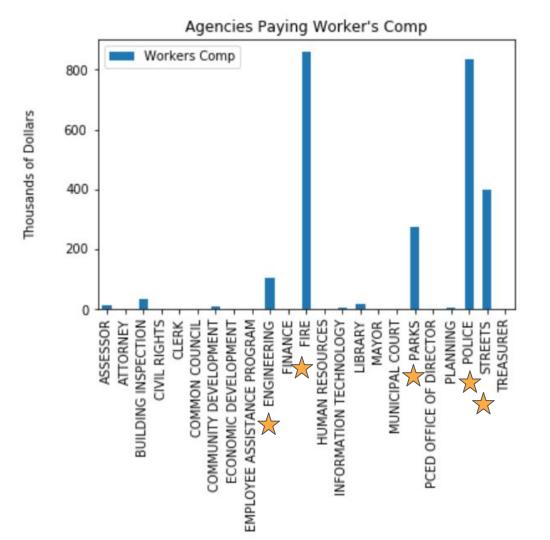


#### The Distribution of Expense from Overall Departments



#### Top 5 Cost Object in two organizations





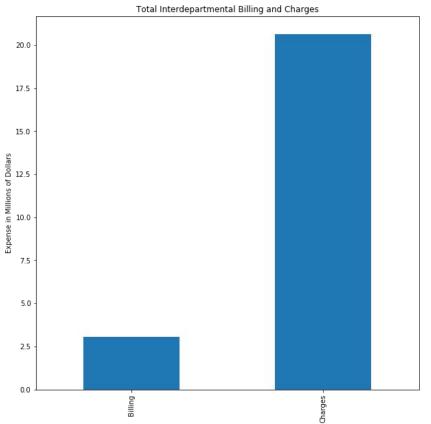
#### **Further Questions**

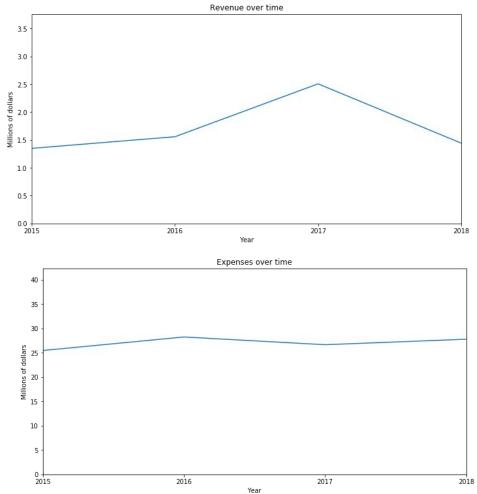
• Are billing and charges equivalent?

• Which agencies transfer the most money?

• What patterns can we see in interdepartmental money transfers?

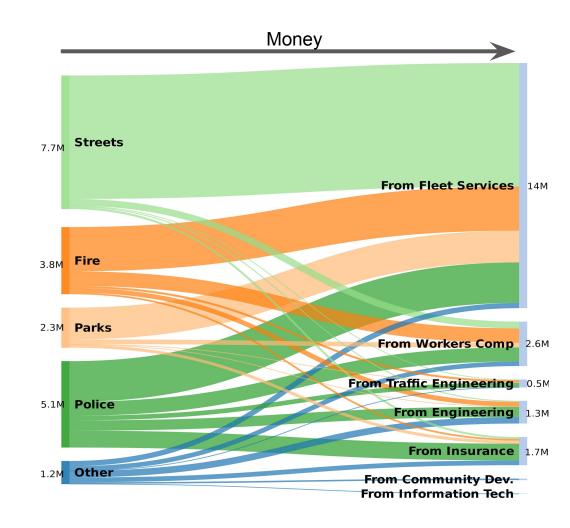
## **General Dataset Trends**





Graph of Funds Leaving Agencies

- Based on ID-Charges data, i.e., money leaving a given agency
- Fleet Services takes in by far the most money, but is not an agency
- Most interagency funds flow through a relatively small number of agencies

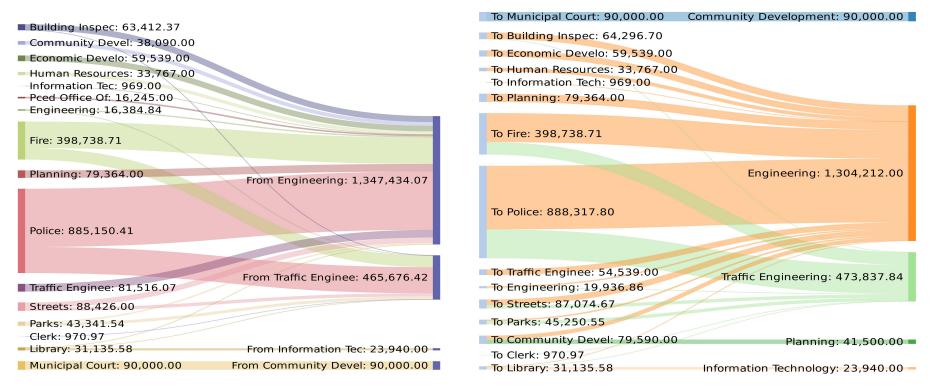


Graph of Funds Entering Agencies

- Based on ID-billing data, i.e., money entering a given agency
- Only a few agencies (Engineering, Traffic Eng., IT, HR) take in revenue by billing other departments
- This graph and the previous aren't equivalent
  - This can't be explained by the "Other" category because the totals don't match

Money	
Community Development	To Municipal Court
Planning	To Community Deve
	To Com Dev Blk Gn
	To Economic Develo
	To Building Inspec
	To Human Resources
	To Information Tec
	To Landfil
	To Office Of Dir P
	To Planning
	To Traffic Enginee
	To Fire
Engineering	To Fleet Services
	To Police
	To Public Health M
Traffic Engineering	To Engineering
	To Streets
	To Parks
	To Sewel
	To Cda Management
	To Clerk
$\rightarrow$	To Stormwater
	To Parking
	To Cda
Information Technology	To Library
	To Transit
Human Resources	To Water
	To Golf Courses
	To Monona Terrace

#### More in-depth graphics analysis



Agency-to-Agency only charges

Agency-to-agency billing. The resulting graph is flipped.

# Which flows in the graph are exactly the same?

- All 25 interagency transactions have no discrepancies except the ones on the right
- All of the ones on the right contain Traffic Engineering
- The difference is small except between Traffic Engineering and Engineering
- Discrepancy can't be easily explained by examining data closely

Building Inspec => Traffic Enginee Charge: \$814 Billing: \$-1698 Discrepancy \$-884

Engineering => Traffic Enginee Charge: \$3304 Billing: \$-6856 Discrepancy \$-3552 Police => Traffic Enginee Charge: \$273847 Billing: \$-277014 Discrepancy \$-3167

Streets => Traffic Enginee Charge: \$33274 Billing: \$-31922 Discrepancy \$1351

Parks => Traffic Enginee Charge: \$29230 Billing: \$-31139 Discrepancy \$-1909 Traffic Enginee => Engineering Charge: \$-81516 Billing: \$-54539 Discrepancy \$-136055

### Revisited: Are Billing and Charges equivalent?

Answer: YES, with two exceptions

- If the money is coming from or going to somewhere that's not an agency (Fleet Services, Monona Terrace, Water, etc.), there is no corresponding charge
  - a. This explains most of the 17M discrepancy between total billing and total charges: 14M is because of fleet services.
- 2. If the money is going between two agencies, but one of them is Traffic Engineering, the relevant billing and charge aren't always equal
  - a. Most of the time, the difference is small: within 1-2%
  - b. Between Traffic Engineering and Engineering, very LARGE difference.

## **Other Summaries**

- Fleet services represents 4% of the total budget, but 60% of interdepartmental transfers (70% of charges)
- Four agencies are responsible for up 95% of all Charges
- Three agencies are responsible for 87% of all billing

